



201 South Third Street (Rte 309),  
Coopersburg, PA 18036  
Phone: 610-282-9500 Fax: 610-282-9515  
www.PoolProPa.com PA012237

## Valet Package Contract 2024

### Included in Valet Package:

- Complete Summerization Service
- Complete Winterization Service
- Choice of Valet Frequency
- Chemical Package
  - Includes:
    - 25lb Chlorine Tablets (or salt equivalent)
    - 12lb Case of Chlorine Shock
    - Quart of 60 Day Algaecide (used at opening)
    - Quart of 90 Day Algaecide (used half way through season)
    - 2L Pool Perfect Total
- 10% off All Chemicals\*  
(\*Excludes chlorine products, salt, D.E. , and muriatic acid)

### Package Options:

___ Package A: Includes 5 Valet Visits.....	\$1,810.00
___ Package B: Includes 10 Valet Visits.....	\$2,410.00
___ Package C: Includes 15 Valet Visits.....	\$2,960.00
___ Package D: Includes 20 Valet Visits.....	\$3,460.00
___ Package E: Includes 25 Valet Visits.....	\$3,910.00
___ Package F: Includes 30 Valet Visits.....	\$4,310.00

\*If the pool requires getting in the water or using a boat for the cover or waterfall there will be an additional \$200 charge on the package. This goes for all package options.

**\*Must be pre-paid prior to services being performed\***

# 2024 Spring Pool Opening Contract

## Complete Opening Includes:

- Removal of all winterizing plugs and gizzmos (will be placed poolside unless otherwise requested)
- Putting return fittings and skimmer baskets back in (please leave poolside for us to install )
- Cover removal and if applicable lowering of deck anchors (covers will be folded and placed poolside unless requested otherwise)
- Re-assembly of pool equipment
- Re-assembly of handrails/ladders/diving boards (please leave poolside for us to install). Diving boards will only be installed after a visual inspection from a technician deems it safe)
- Startup of pool equipment (if water is at proper level)\*
- Testing pool equipment for proper operation (if pool can be started)
- Recharging DE filter with fresh DE (if pool can be started, will use customers DE if available if not will be supplied by Pool Pro and billed separately)
- Shocking pool with liquid chlorine at a dose of 2.5 gal per 5k gal of pool water (billed separately not included in package cost. Will only shock if pool can be started, if not we will leave for customer to add)
- Drop of chemical package (please let us know if you would like this placed anywhere in particular)

## Optional Opening Services (not included in standard opening but can be done if requested, additional charges may apply)

- Any additional chemical treatments outside typical shocking
- Hook up automatic pool cleaner
- New Pool Owner Orientation/Indoc
- Quotes for new equipment or repairs

## Not Included in Standard Opening (cannot be done at opening):

- Raising water level
- Cleaning or vacuuming (no vacuuming or cleanup is included with opening)
- Removing water or debris off cover
- Cleaning cover
- Moving furniture or plants

## Customer Responsibilities:

### Prior to Opening:

- Plug winter overflow line (if applicable)
- Remove any water or debris from top of cover. (Please be aware that any water or debris on top of cover when we arrive may end up in the pool and will be the responsibility of the customer to cleanup or valets may be used)
- Raising water level halfway up skimmer line (if water level is not at proper level pool may not be able to be started. If pool can be run on just bottom drain, we will do so. There will be additional charges incurred to return to start up a pool that was not ready to be opened)
- Above ground pools: Plug skimmer and return, raise water level

### After Opening:

- Backwashing/cleaning filter according to manufacturers directions when pressure calls for it. (Will have to be done frequently after opening until pool is clear)
- Testing/balancing pool water weekly throughout pool season (disregard if you have selected a weekly service package)

# 2024 Fall Pool Closing Contract

## Complete In Ground Closing Includes:

- Lowering pool water level 2" below skimmer line (not included in "Blow Lines Only" service)
  - \*Should permits be necessary for pumping the water from the pool, it is the customers responsibility to obtain these permits prior to closing.
  - If you would like water pumped to a certain area please request at time of booking
- Blowing out water from all the plumbing lines and equipment
- Plugging all applicable plumbing lines
- Adding nontoxic pool antifreeze to skimmer lines
- Installing any additional plugs/gizzmos that are necessary
- Removing water from all pieces of equipment
- Disassembly and cleaning of D.E. or cartridge type filters
- Removing start/stop clips from timers and turning off electrical breakers if applicable and accessible
- Removal of handrails, ladders, and diving boards if possible (will be placed pool side unless otherwise requested)
- Closing all heater gas valves that are accessible
- Adding winter chemical kit
- Putting on pool cover

## Complete Above Ground Closing Includes:

- Lowering pool water level down below skimmer
  - \*Should permits be necessary for pumping the water from the pool, it is the customers responsibility to obtain these permits prior to closing.
  - If you would like water pumped to a certain area, please request at time of booking
- Plugging return line
- Removing water from all pieces of equipment (standard closing includes one pump, one filter and one heater, additional pieces of equipment will have additional charges)
- Disassembly and cleaning of D.E. or cartridge type filters
- Removing start/stop clips from timers and turning off electrical breakers if applicable and accessible
- Removal of handrails, ladders, and diving boards if possible (will be placed pool side unless otherwise requested)
- Closing all heater gas valves that are accessible
- Installation of above ground pool cover
  - Cover itself not included in closing price. Cover must be provided by customer or Pool Pro can provide a new cover if requested prior to closing. Call store with pool size for cover price quote.
  - Covers will be installed with standard cable and winch unless otherwise requested. (Cover clips and wrap are available upon request. Additional charges may apply)
  - Please inform staff when booking closing if you would like the cover installed in a particular fashion.

## Not included in a standard closing (cannot be done at closing)

- Vacuuming or cleaning the pool (if you would like the pool cleaned, please schedule a valet appointment prior to closing. We recommend doing so at the same time you schedule your pool closing as these appointments fill up quickly)
- Moving or storing poolside furniture
- Equipment installs or pool repair

# 2024 Fall Pool Closing Contract

## Customer Responsibilities:

### Prior to Closing:

- Reduce chlorine levels and avoid algaecide. (Begin to reduce your chlorine level two weeks prior to closing. We will not pump out water with high levels of chlorine, biguanide, or hydrogen peroxide. This can damage the lawn. If we cannot close the pool due to high sanitizer levels, you will be charged a show up fee and have the closing rescheduled)
- Place all closing supplies poolside for our technicians to use. This includes plugs, gizzmos, specific chemicals, cover, etc.

### After Closing:

- Cover maintenance. It is the responsibility of the customer to maintain both the water and debris that will accumulate on the pool cover throughout the winter. Failure to do so can result in damage to the pool or cover.
  - Solid Safety Cover with Pump
    - Will have water and debris collect on the top of the cover. Water will need to be pumped off with a cover pump. Debris will have to be removed as to not clog up the cover pump.
  - Solid Safety Cover with Panel
    - Water will drain through the panel into the pool. Debris will collect on the top. Debris must be maintained to avoid clogging the drain panel. Must maintain water level in pool with pump. Do not allow water to go over the tile line or you will risk damage to tile.
  - Mesh Safety Cover
    - Water will drain through the cover into the pool. Must maintain water level in pool with pump. Do not allow water to go over the tile line or you will risk damage to tile. Debris on top of cover will need to be maintained as well to avoid dirty water entering the pool.
  - Waterbag Cover
    - Will have water and debris collect on the top of the cover. Water will need to be pumped off with a cover pump periodically. Cannot leave pump on top of cover as it will drag cover in. Must bring pump out and maintain water periodically over winter. Pay attention to condition of cover. Water bag covers are more prone to rips/tears and if there is a hole in the cover you will pump out the pool water very easily if not paying attention.



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## Valet Package Contract 2024

### Valet Services

Valet Services include:

- Maintenance of pool equipment and check for proper operation
- Testing/balancing water chemistry
- Brushing and vacuuming of pool
- Emptying skimmer and pump baskets
- Backwashing filter if applicable (dependent on filter pressure)
- Cleaning filter as necessary
- Charging chlorinator
- Maximum of 2 hours per valet

### Not Included in Valet Service Package

- Chemicals provided from Pool Pro (outside those included in chemical package)
  - Will be invoiced after each valet and either mailed or emailed
- Emergency visits
  - Any service call that cannot wait until the next available appointment and was not previously agreed upon is an emergency visit.
- Vacuuming when the bottom of the pool cannot be seen
- Additional work not listed in the above section

### Payment Terms

- All valet contracts must be signed and paid in full prior to services being performed. Payment plans are available by request only. A valid credit card must be kept on file and will be automatically charged at the end of the month for any outstanding invoices. Any valets that remain at the end of the service year will roll over to the next season. If you run out of valets and would like more the options are to upgrade to the next tier of service plan or schedule an individual valet billed at \$80 for the first 1/2 hour and \$20 per 1/4 hour after. A valet service agreement may be terminated and remaining service refunded but will incur a \$150 cancellation fee.

### Additional Notes

- Pools are not guaranteed to open clear. Pools will not be vacuumed at opening if we cannot see the pool bottom
- Valets from your package will be used for initial pool clean up
- It is possible for it to take multiple valets to initially get clear. Backwashing the filter (if needed) between valets will speed up the initial cleanup process.

I hereby authorize the above work to be completed. I agree to the terms and conditions as set forth. By signing this I authorize Pool Pro to charge my credit/debit card for agreed upon services. I understand that my information will be saved to file for future transactions on my account

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Signature

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Date